

PAR G5 BATTERIES VS. NON-PAR REPLACEMENTS

TECHNICAL BULLETIN - #190

Do not use Non-OEM Batteries with PAR equipment.

Overview:

G5 Batteries are manufactured in the US under very precise specifications. PAR is aware of replacements for the G5 Battery and has found them to have different characteristics that are causing issues with Pods and producing instability of the communications and charging systems.

PLEASE NOTE: Use of Non-PAR batteries could void the PAR system warranty.

Identifying Non-PAR or 3M Batteries

1. ALL PAR or 3M Batteries have a PAR or 3M Embossment Imprint in the battery case.
2. See pictures of Non-PAR Batteries. by RF, Cameron Sino

Functional and Safety issues noted below can be related to the use of Non-PAR G5 Batteries:

1. Battery life may be shorter because of the reduced capacity.
2. Authentication with Pod may fail causing headset to shut off without notification
3. Pod may issue an “incompatible equipment” message.
4. Audio performance may be compromised.
5. Registration may take longer and may fail unexpectedly.
6. Headset functions with the capacitive touch may be compromised.
7. Smart battery functions may not operate correctly.
8. With some batteries you will have no fuel gauge.
9. Most importantly you have no verification of Safety and Environmental issues.



Warranty, Limited Remedy & Disclaimer

ParTech warrants that the G5, XT-1 will be free from defects in material and manufacture for the period indicated below from the date of shipment to purchaser by ParTech or its authorized dealer.

PARTECH MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. If the ParTech does not conform to this warranty, the sole and exclusive remedy is, at ParTech's option, repair or replacement of the ParTech product or refund of the purchase price. This warranty does not cover: (1) repair or replacement of existing cable or wiring; (2) product failure caused by misapplication, misuse, abuse, accident, neglect, component substitution using non-ParTech authorized materials, mishandling, improper installation, or unapproved modifications; products that are installed or serviced by a non-ParTech authorized party. To obtain warranty service, please contact your authorized ParTech dealer or ParTech, Inc., ParTech Sales Administration, 8383 Seneca Turnpike, New Hartford, New York 13413 or 800-328-0033.

Limitation of Liability

Except for the limited warranty above, and except to the extent prohibited by law, ParTech will not be liable for direct, indirect, incidental, special, punitive, or consequential damages (including, but not limited to, lost profits, revenue, business, opportunity, or goodwill) that directly or indirectly arise from or relate to its wireless communication products, regardless of the legal or equitable theory asserted.